

## Privacy Statement

*Effective Date: February 11, 2019*

This privacy notice discloses the privacy practices for <http://crisisservices.org/>. This privacy notice applies solely to information collected by this website, except where stated otherwise. It will notify you of the following:

- Our commitment to privacy
- The data we collect, how we use it, and share
- Your access to and control over information
- Use of cookies
- How we secure data
- Outside links
- Surveys
- User agreement

### Our Commitment to Privacy

Crisis Services respects the privacy of every visitor to our website. Your privacy is a priority, and we go to great lengths to protect it. This Privacy Policy describes how we collect and use information about our online visitors. We know you care about your information and we want to fully inform you about our practices.

This Policy may be changed or updated from time to time. By visiting the Crisis Services website, you accept the practices described in this Policy.

### The Data We Collect, How We Use, and Share

Our website provides convenient ways for you to learn about our services, discover news, events, and updates to our programs, and ways to become more involved via donations, hosting third party events to benefit Crisis Services, and volunteer opportunities. We collect information about our online visitors directly from our visitors. We use this information to communicate with our supporters and clients and process their transactions. We may enter your information into our database so we can contact you to provide information about our programs and events, request donations, or provide a more personalized online experience. When you use our website to sign up to volunteer or apply for a job, we may ask you for your name, address, phone number(s), and other information relevant to the transaction. We will use your information to respond to you, regarding the reason you contacted us.

We are the sole owners of the information collected on this site. We only have access to/collect information that you voluntarily give us via email or other direct contact from you. **We do not sell or rent this information to anyone.** Nor do we do not send mailings to our donors on behalf of other organizations. We will not share your information with any third party outside of our organization, other than as necessary to fulfill your request, e.g., to look into an event registration or donation issue via Network For Good.



When you use our website to make a financial contribution or register for a class or special event a third party host site is utilized, Network For Good. [See their privacy information for financial and in-kind donors](#). Please be aware that we are not responsible for the content or privacy practices of such other sites. We encourage our users to be aware when they leave our site and to read the privacy statements of any other site that collects personally identifiable information.

### Your Access to and Control over Information

If you sign up for our mailing list, depending on your preferences you might receive our monthly newsletter, or emails regarding upcoming events, such as Men Who Cook. You may opt out of any future contacts from us at any time via this [unsubscribe](#) link, which is also located at the footer of all email correspondence from Crisis Services.

### Use of Cookies

The Crisis Services website uses Google Analytics, which sets a cookie in your web browser in order to collect anonymous data regarding traffic to this web site. A cookie is a small text file that can store information. The data we obtain from Google Analytics will be used to observe the amount and type of traffic reaching this site over time, allowing us to see how many people visit the site, helping us to make improvements, etc. If you do not want us to collect information using cookies, you can disable this function in your browser. If you block cookies from us, however, you may not be able to see personalized content and our website may not function optimally. Usage of a cookie is in no way linked to any personally identifiable information on our site.

Some of our business partners may use cookies on our site (Network For Good). However, we have no access to or control over these cookies.

To learn more about Google Analytics and your privacy, [click here](#).

### How We Secure Data

Crisis Services stores all information on a secure server that is only accessible by Crisis Services employees.

We employ different security techniques to protect your personal information from unauthorized access by users inside and outside of our organization, including standard encryption practices. You should be aware; however, that "perfect security" does not exist anywhere on the Internet. No website or electronic data can ever be completely secure, but we are always working to maintain up-to-date and appropriate security mechanisms.

Always be careful and responsible regarding your personal information. We are not responsible for, and cannot control, the use by others of any information that you provide or divulge to others, purposefully or inadvertently.

### Links

This web site contains links to other sites. Please be aware that we are not responsible for the content or privacy practices of such other sites. We encourage our users to be aware when they leave our site and to read the privacy statements of any other site that collects personally identifiable information.



### Surveys & Contests

From time-to-time our site requests information via surveys (e.g. event feedback surveys). Participation in these surveys or contests is completely voluntary and you may choose whether or not to participate and therefore disclose this information. Information requested may include contact information (such as name and shipping address), and demographic information (such as zip code, age level). Contact information will be used to notify the winners and award prizes. Survey information will be used for purposes of monitoring or improving the use and satisfaction of this site.

### User Agreement

If you do not agree with these terms of this User Agreement, you may not use the site. Crisis Services reserves the right to change this User Agreement at any time without notice.

If you have any questions about this User Agreement, please contact [Crisis Services](#) or write to:

Crisis Services  
100 River Rock Drive  
Suite 300  
Buffalo, NY 14207  
Attention: Privacy Officer

**LAST UPDATED:** February 11, 2019

