



Privacy Statement

Our Commitment to Privacy

Crisis Services respects the privacy of every visitor to our website. Your privacy is a priority, and we go to great lengths to protect it. This Privacy Policy describes how we collect and use information about our online visitors. We know you care about your information and we want to fully inform you about our practices.

This Policy may be changed or updated from time to time. By visiting the Crisis Services website, you accept the practices described in this Policy.

The Data We Collect

Our website provides convenient ways for you to learn about our services, discover news, events, and updates to our programs, and ways to become more involved via donations and volunteer opportunities. We collect information about our online visitors directly from our visitors. We use this information to communicate with our supporters and clients and process their transactions. We do not sell it to other organizations.

When you use our website to make a financial contribution or register for a class or special event a third party host site is utilized, Network For Good. [See their privacy information for financial and in-kind donors.](#)

When you use our website to sign up to volunteer or apply for a job, we may ask you for your name, address, phone number(s), and other information relevant to the transaction.

Use of Cookies

The Crisis Services website uses Google Analytics, which sets a cookie in your web browser in order to collect anonymous data regarding traffic to this web site. A cookie is a small text file that can store information. The data we obtain from Google Analytics will be used to observe the amount and type of traffic reaching this site over time, allowing us to see how many people visit the site, helping us to make improvements, etc. If you do not want us to collect information using cookies, you can disable this function in your browser. If you block cookies from us, however, you may not be able to see personalized content and our website may not function optimally.

To learn more about Google Analytics and your privacy, [click here](#).

How We Secure Data

Crisis Services stores all information on a secure server that is only accessible by Crisis Services employees.

We employ different security techniques to protect your personal information from unauthorized access by users inside and outside of our organization, including standard encryption practices. You should be aware; however, that "perfect security" does not exist anywhere on the Internet. No website or electronic data can ever be completely secure, but we are always working to maintain up-to-date and appropriate security mechanisms.

Always be careful and responsible regarding your personal information. We are not responsible for, and cannot control, the use by others of any information that you provide or divulge to others, purposefully or inadvertently.

How We Use Your Information

If you provide Crisis Services with personal information when you visit our website, we may use the information in our programs and activities. We may enter your information into our database so we can contact you to provide information about our programs and events, request donations, or provide a more personalized online experience.



Crisis Services does not sell, trade, or share our donors' personally identifiable information with any other entity. Nor do we do not send mailings to our donors on behalf of other organizations.

User Agreement

If you do not agree with these terms of this User Agreement, you may not use the site. Crisis Services reserves the right to change this User Agreement at any time without notice.

If you have any questions about this User Agreement, please contact [Crisis Services](#) or write to:

Crisis Services
2969 Main Street
Buffalo, NY 14204
Attention: Privacy Officer

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